**Proactive Alerts in Nexthink**

* Continuously monitors devices, applications, and network activity in real time.
* Detects potential issues **before employees notice** or report them.
* Highlights unusual patterns such as:
  + Slow logins or boot times
  + Application crashes or errors
  + Network connectivity problems
* Sends immediate alerts to IT for **faster response**.

**Benefits of Proactive Alerts**

* Reduces downtime and prevents small problems from escalating.
* Allows IT to troubleshoot **multiple devices or users simultaneously**.
* Provides insights into **trends and recurring issues** (like app crashes after updates).
* Helps IT be **proactive rather than reactive**, improving overall productivity.
* Enhances **employee experience** by resolving issues quickly and silently.